Eligibility, Rules, Terms and Conditions

- Rebates are subject to funding availability. Submission of a completed application will not guarantee issuance of a rebate. Rebates will be issued on a first-come first-served basis as applications are received, until funding is depleted or the Program changes. 511CC will publicize on its website the number of rebates available by jurisdiction daily, so that residents can check, in real time, if rebates are still available before purchasing an e-bike. Applicants who are denied rebates because funds have been exhausted will be placed on a waiting list for up to one year and will be notified if additional funds become available. All incentives are final, and residents are not eligible to apply for larger incentives from the same program should they become available.

- Applicants must purchase an eligible electric bicycle or moped (or conversion kit, installed) **before** applying for a rebate. Purchase must not be earlier than October 1, 2020 and must be prior to rebate fund exhaustion or program termination.

- Applicants must be 18 years of age or older (and provide proof of age in the form of a driver's license or state-issued ID) and complete a rebate application.

- Businesses, non-profit organizations, and government entities are not eligible for rebates.

- Applicants must live in Contra Costa County and provide proof of residency by submitting a recent copy of one of the following: utility bill, cell phone bill, pay stub, property tax statement, etc.

- Applicants must submit a copy of the sales receipt that includes purchase date, purchase cost (must be less than or equal to $5,000), proof that CA sales tax was applied to the transaction, and the model name /description of the e-bike. E-bike conversion kit rebates ***also*** require an installation receipt from a professional bike shop.

- Applicants must provide the serial number (and a photo) of their e-bike or moped to receive a rebate. Because e-bikes may be on back-order, some applicants may not receive their e-bike immediately upon purchase and thus will be unable to provide the serial number at the time an application is submitted. In these cases, the application will be approved by 511CC, and rebate funding will be reserved for up to 21 days. Approved, reserved rebates will only be mailed upon receipt of a photo of the serial number.

- Applicants must agree to complete a post-rebate travel survey and submit a photo of the bike's odometer; a minimum mileage is not required.

- Applicants must pledge to maintain ownership and operation of the rebated item for at least one year after purchase, barring any physical limitations (to owner or device) that may arise.

- Limit: ONE rebate per household and per person.
- Electric bikes, conversion kits, and mopeds must be NEW at time of purchase. Used equipment does not qualify for rebates.
- If the pre-tax purchase price of the e-bike or conversion kit is lower than the qualified rebate amount, participants will receive a rebate for the purchase price.
- Children's electric bikes (or bikes advertised for children) are not eligible for rebates.
- Standard rebates will be issued in the amount of $150. Applicants who provide verification of qualified of low-income status will receive rebates of $300.
- To qualify for the (larger) low-income rebate, applicants must provide proof of low-income status (defined as total household income of ≤ 400% of the 2020 Federal Poverty Guidelines) by submitting proof of enrollment in a public assistance program such as: PG&E Care, Low Income Home Energy Assistance Program (LIHEAP); Women, Infants, and Children (WIC); CalFresh/SNAP (Food Stamps); CalWORKs (TANF) or Tribal TANF; Head Start Income Eligible (Tribal Only); Supplemental Security Income (SSI); Medi-Cal for Families (Healthy Families A & B); National School Lunch Program (NSLP); Bureau of Indian Affairs General Assistance; Medicaid/Medi-Cal (under age 65); Medicaid/Medi-Cal (age 65 and over); or other similar.
    - In lieu of submitting proof of enrollment in a public assistance program, applicants may submit a copy of their most recent Federal Tax Return (IRS Form 1040, U.S. Individual Income Tax Return). (If applicants do not have a copy of their most recent Federal Tax Return, they may submit an IRS Form 4506-T to request a transcript of their tax return.) **511CC requests that applicants omit social security numbers if submitting tax documents.**
    - Applicants who can be claimed as a dependent must provide qualifying proof of total household income to qualify for the higher rebate amount.
- Rebate payments will be made by check and will be issued (sent via Tranben) within 30 days following application approval, including receipt of the bike's serial number.
- User responsibility. Owners of electric bikes, conversion kits, and electric mopeds who receive a rebate from 511 Contra Costa are responsible for knowing and following all laws regarding use of said devices. Rebate recipients independently select and purchase their own e-bikes assume all liability and hold 511 Contra Costa and Contra Costa Transportation Authority harmless for any/all usage of or incidents involving rebated items.
    - Rebate recipients will sign a disclaimer indemnifying 511CC and CCTA from claims against collisions, crashes and accidents, and traffic violations; user error, defective e-bikes or mopeds, theft or loss of e-bike or moped,

and theft or loss of rebate check.

- Upon approval, 511CC will send rebate checks (or notice of rebate approval) with local biking information, CA helmet requirement information, and a list of bicycle safety education resources, such as those from the League of American Bicyclists and/or Bike East Bay.

- 511CC reserves the right to deny a rebate to any individual deemed, in 511CC's sole discretion, to be violating the terms, conditions, and restrictions of the Program.
- No employees or elected officials of the 511 Contra Costa Program, CCTA, AMG, WCCTAC, TRANSPLAN, TRANSPAC, or SWAT is eligible to receive a rebate.
- **TAX LIABILITY and CREDITS:** 511CC and its partnering agencies are not responsible for any taxes which may be imposed on the customer as a result of the rebates provided by the Program.
- **DISPUTES:** Except where otherwise limited by law, 511CC reserves the right, in its sole discretion, to make final determinations regarding any disputed issues about the Program, including but not limited to eligibility and rebate amount.
- **PROGRAM CHANGES:** 511CC reserves the right to change, modify, or terminate the Program at any time without any liability except as expressly stated herein.
- **Application DISCLAIMER:** User responsibility: Owners of electric bikes, new professionally installed conversion kits, and electric mopeds who receive a rebate from 511 Contra Costa are responsible for knowing and following all laws regarding use of said devices. The following entities and their employees are held harmless and assume no liability for any rebated items nor incidents involving their usage: 511 Contra Costa, Contra Costa Transportation Authority, the four Regional Transportation Planning Committees: TRANSPAC (Transportation Partnership and Cooperation), TRANSPLAN, and SWAT (Southwest Area Transportation Committee); the City of San Ramon, WCCTAC (West Contra Costa Transportation Advisory Committee), and Advanced Mobility Group (collectively known as "Rebate Providers"). Rebate recipients agree that Rebate Providers are not liable for all usage of and incidents involving rebated items including injury, death, or claims resulting from collisions, crashes, accidents, defective devices, and/or traffic violations. Furthermore, the Rebate Providers are not liable for the theft or loss of e-bikes / mopeds, nor for theft or loss of rebate checks.