ELIGIBILITY, RULES, TERMS AND CONDITIONS

APPLICANT ELIGIBILITY

1. Applicants must be at least 18 years of age and live in Contra Costa County.
2. Businesses, non-profit organizations, and government entities are not eligible for rebates.
3. Applicants who receive a 511 Contra Costa (511CC) E-Bike Rebate are not eligible for additional e-bike rebate incentives funded by the Contra Costa Transportation Authority, such as rebates from the California Energy Commission E-Bike Rebate project.

ELIGIBLE E-BIKES

4. Electric bikes, e-bike conversion kits, and electric mopeds must be NEW at time of purchase.
5. Class 1, 2, and 3 e-bikes are eligible for rebates. E-bikes must have pedals to qualify for a rebate. Foot pegs do not qualify as pedals.
6. Children's electric bikes, or bikes advertised for children, are not eligible for rebates.
7. Mopeds must be 100% electric with a top speed of 30 MPH or less.

APPLICATION PROCESS

8. Applicants must purchase an eligible electric bicycle, electric moped, or e-bike conversion kit (installed) **before** applying for a rebate. **Applicants must apply for a rebate within six months of the date listed on the e-bike sales receipt** and prior to rebate fund exhaustion or program termination.
9. Applicants must submit a photo of the sales receipt that includes the purchase date, purchase price, proof that CA sales tax was applied to the transaction, and the model name of the e-bike, conversion kit, or electric moped.
10. Applicants must provide proof of age in the form of a driver's license, state-issued ID, or passport.
11. Applicants must provide proof of Contra Costa County residency by submitting a photo of recently dated official correspondence such as a utility bill, cell phone bill, pay stub, property tax statement, etc. that shows the applicant's name and home address. P.O. Boxes will not be accepted as proof of residency.
12. Applicants must provide the e-bike's serial number as well as a photo of it on

the e-bike itself. Applicants who purchase e-bikes on back-order may apply for a rebate before receiving their bike. An application may be **conditionally approved** without a photo of the serial number, but rebate checks will not be issued until a photo of the serial number is submitted and received by 511CC.

13. Applicants will be required to participate in two post-rebate surveys.

14. Applicants must pledge to maintain ownership and operation of the rebated item for at least one year after purchase, barring any physical limitations (to applicant or device) that may arise.

15. Applicants will be notified of their application status by email within seven days of submitting a rebate application. If approved for a rebate, checks (issued by TranBen) will be issued in the name of the applicant and mailed within 30 days.

    a. If a rebate applicant loses their rebate check and requests a new one, a service fee of $18 will be deducted from the replacement rebate check.

16. Upon rebate approval, applicants will be provided with local biking information, CA helmet law information, and a list of bicycle safety education resources, such as those from the League of American Bicyclists and Bike East Bay.

17. 511CC reserves the right to deny a rebate to any individual deemed, in 511CC's sole discretion, to be violating the terms, conditions, and restrictions of the Program.

ABOUT THE REBATES

18. Limit: ONE rebate per person; ONE rebate per home address.

19. Standard rebates will be issued in the amount of $150.

20. $300 rebates will be issued to applicants who provide documentation of qualified income, defined as total household income of less than or equal to 400% of current Federal Poverty Guidelines. Acceptable documentation includes either of the following:

    a. **Proof of enrollment in a public assistance program** such as
        - Low Income Home Energy Assistance Program (LIHEAP)
        - Women, Infants, and Children (WIC)
        - CalFresh/SNAP (Food Stamps)
        - CalWORKs (TANF) or Tribal TANF
        - Head Start Income Eligible (Tribal Only)
        - Supplemental Security Income (SSI)
        - Medi-Cal for Families (Healthy Families A & B)
        - National School Lunch Program (NSLP)
        - Bureau of Indian Affairs General Assistance
        - Medicaid/Medi-Cal

- Clipper Start

b. A copy of the first page of most recent Federal Tax Return: IRS Form 1040, U.S. Individual Income Tax Return. (If applicants do not have a copy of their most recent Federal Tax Return, they may submit an IRS Form 4506-T to request a transcript of their tax return.)

   i. Applicants should **omit social security numbers** when submitting tax documents.

   ii. Applicants who can be claimed as a dependent must provide qualifying proof of **total household income** to qualify for a $300 rebate.

21. If the pre-tax purchase price of the e-bike or conversion kit is lower than the qualified rebate amount, participants will receive a rebate for the full **pre-tax** purchase price. Applicants are responsible for paying sales tax.

22. 511CC E-Bike Rebates are subject to funding availability. Submission of a completed application will not guarantee issuance of a rebate. Rebates will be issued on a first-come first-served basis as applications are received, until funding is depleted or the Program changes. All incentives are final.

USER RESPONSIBILITIES

23. **USER RESPONSIBILITY:** Owners of e-bikes, conversion kits, and electric mopeds who receive a 511CC Rebate are responsible for knowing and following all laws regarding use of said devices. Rebate recipients independently select and purchase their own devices, assume all liability, and must agree to a disclaimer:

   a. **DISCLAIMER:** Owners of electric bikes, e-bike conversion kits, and electric mopeds who receive a rebate from 511 Contra Costa are responsible for knowing and following all laws regarding use of said devices. The following entities and their employees are held harmless and assume no liability for any rebated items nor incidents involving their usage: 511 Contra Costa, Contra Costa Transportation Authority, the four Regional Transportation Planning Committees: TRANSPAC (Transportation Partnership and Cooperation), TRANSPLAN, and SWAT (Southwest Area Transportation Committee); the City of San Ramon, WCCTAC (West Contra Costa Transportation Advisory Committee), and Advanced Mobility Group (collectively known as "Rebate Providers"). Rebate recipients agree that Rebate Providers are not liable for all usage of and incidents involving rebated items including injury, death, or claims resulting from collisions, crashes, accidents, defective devices, and/or traffic violations. Furthermore, the Rebate Providers are not liable for the theft or loss of e-bikes / mopeds, nor for theft or loss of rebate checks.

24. **TAX LIABILITY and CREDITS:** 511CC and its partnering agencies are not responsible for any taxes which may be imposed on the customer as a result of the rebates provided by the Program.

25. **DISPUTES:** Except where otherwise limited by law, 511CC reserves the right, in its sole discretion, to make final determinations regarding any disputed issues about the Program, including but not limited to eligibility and rebate amount.

26. **PROGRAM CHANGES:** 511CC reserves the right to change, modify, or terminate the Program at any time without any liability except as expressly stated herein.