



also formerly known as SchoolPool and Student Transit Ticket Program

Apply at 511cc.org/pass2class starting July 15, 2021

Pass2Class Frequently Asked Questions

Q. What is Pass2Class?

A. Pass2Class is a program that encourages students in grades 1-12 to use public transit instead of a car to get to and from school. The 2021 program offers free County Connection, Tri Delta Transit, WestCAT or AC Transit bus passes for up to two (2) students per household. To help students transition back to in-person learning, we are offering up to two months of rides for the 2021-22 school year.

Q. Who is eligible:

A. If your child attends a K-12 school in Contra Costa County, is in grades 1-12 and is 19 years of age or younger, you are eligible to apply to the Pass2Class program.

A parent or guardian must complete the application and pledge that their student will ride the bus to and from school instead of being driven. The parent or guardian must also agree to complete a follow-up Pass2Class survey.

Q. What are the program rules?

A. Free bus passes are available for up to **two (2) students** per household, while supplies last. Each eligible student will receive one of the following:

- **West County Schools:** Two WestCAT 31-day fixed route bus passes OR Two AC Transit 31-day youth passes, depending on the school.
- **Central County Schools:** County Connection bus pass valid for unlimited school trips through October 31, 2021.
- **East County Schools:** Two Tri Delta Transit 20-Ride Passes.

- **Southwest County Schools:** County Connection bus pass valid for unlimited school trips through October 31, 2021.

All passes will be mailed to the home street address provided on the application within 2-3 weeks of approval.

Lost, stolen, damaged or malfunctioning bus passes will not be replaced.

Falsifying information on the application will disqualify you from Pass2Class and all other 511Contra Costa programs. Pass2Class and 511 Contra Costa reserve the right to make changes to program eligibility requirements and program rules at any time without prior notification.

Q. Who do I contact if I don't receive my pass or I have a question about my application?

- **West County Schools:** Contact Coire Reilly at creilly@511contracosta.org; or 510-210-5932
- **Central County Schools:** Contact Karen Decool at kdecool@511contracosta.org or 925-969-0841 xt. 1024
- **East County Schools:** Contact Karen Decool at kdecool@511contracosta.org or 925-969-0841 xt. 1024
- **Southwest County Schools:** Contact Darlene Amaral at Damaral@511contracosta.org or 925-973-2655

Not sure? Contact hello@511contracosta.org

Q. How is Pass2Class funded?

A. Pass2Class is brought to you by 511 Contra Costa and is funded by the Bay Area Air Quality Management District and the Contra Costa Transportation Authority. Pass2Class reduces traffic congestion and air pollution by reducing vehicle trips to school.



511contracosta.org
hello@511cc.org
925-969-0841