Return-to-Work Survey

April 2021
Return-to-Work Survey

511 Contra Costa created the survey to understand how the Covid Work-from-Home experience and the post-Covid opening may impact traffic congestion and commute patterns in Contra Costa County.

We can also make comparisons to a Work-from-Home Experience Survey conducted in June 2020 to see how views have changed.
Key Takeaways

Satisfaction with working from home has diminished somewhat, but 75% are still ‘Very Satisfied’ or ‘Satisfied’ with the experience.

![Work-from-Home Experience Comparison](chart)

- Very Satisfied: April 2021 - 36%, June 2020 - 46%
- Satisfied: April 2021 - 39%, June 2020 - 35%
- Neutral: April 2021 - 15%
- Dissatisfied: April 2021 - 2%, June 2020 - 3%
- Very Dissatisfied: April 2021 - 3%, June 2020 - 1%
Despite a decrease in satisfaction with working from home, 79% of respondents want to continue working from home at least one day a week. Fifty-nine percent (59%) want to work from home three or more days a week.
Sixty percent (60%) of respondents said they **saved money** by not commuting and another 29% cited spending the same working from home as commuting.
For the vast percentage saying they saved time by not commuting, the most common use of that time was **home improvement, chores (61%)** and **exercise (60%)**. Fifty-nine percent (59%) indicated they spent that extra time **working**.

**Key Takeaways**

Respondents were able to select multiple answers.
Key Takeaways

When asked if Covid or working from home had led to considering lifestyle changes, all but a handful of respondents cited that it had. Achieving a **better work/life balance**, followed by getting more **exercise or living healthier** and **self care** were the top three selections.
Of those employees who have already returned to an office at least part time, 36% have considered changing jobs to one that would allow them to work from home permanently or more often.

Key Takeaways

64% No
36% Yes
At this stage, **employers appear to be willing to continue to offer work from home** to their staff.

Just 17% of those who know of their employer’s plans say they expect to report to a worksite full time.

**Key Takeaways**

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<tr>
<th>Plan</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Commute to a worksite full time.</td>
<td>17%</td>
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<tr>
<td>Split time commuting to work and working from home.</td>
<td>64%</td>
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<tr>
<td>Continue working from home full time.</td>
<td>19%</td>
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When asked when they expect to return to their worksite, the largest percentage of respondents, 44%, cited **this summer**, followed by this fall at 29%.
Employees are changing how they travel to work. Survey responses show a shift from transit to biking, walking, carpool and driving alone. The largest single shift is from those who rode the bus or BART pre-Covid. Nearly 40% say they will now drive alone.
Thank you!

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